



Get started: your account and the browser extension

This is step one: get your safe set up on your computer and filling in your passwords as you browse. It takes about five minutes. When you're done, there are short guides for your phone, your old passwords, and sharing with family — the last section points you to them.

1. Create your account

Go to **heybesafe.com** in your browser and click the **“Create your safe now”** button. Follow the guidance in the password popup when choosing your Hey Be Safe password — and be sure you **write it down before you type it in**. This is the one password we can't recover for you, so keep it somewhere safe (a notebook in a drawer is fine).

After you create your account, you'll get a pop-up that tells you about the steps you'll follow next. Click **“Get started”** to have the list saved for you.

2. Add the browser extension

The browser extension is what fills your passwords in as you browse. Install the one for the browser you use:

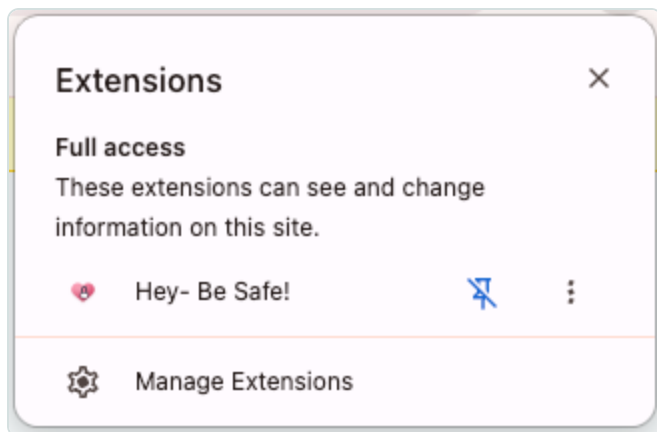
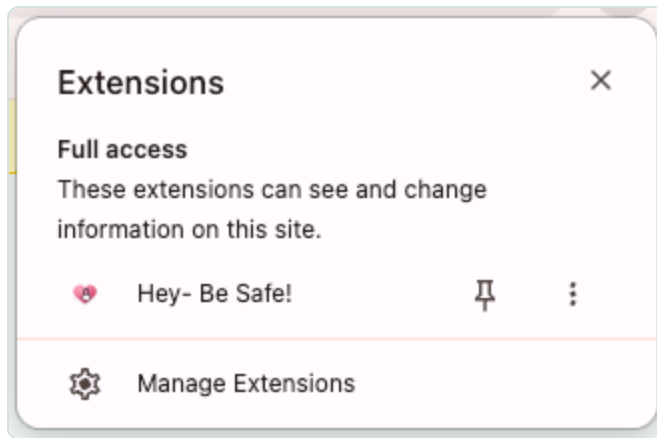
- If you have the **Getting Started** list, click the **“Get the extension”** link and you'll go to the right place to install it for your browser.
- If you don't have the list, look in the **App Downloads** section at the bottom of the navigation menu on the left, and click the link for your browser.

After it installs, pin it to your toolbar so it's always one click away:

1. Click the **puzzle-piece Extensions icon** near the top-right of Chrome's toolbar:



2. Find **Hey Be Safe** in the Extensions menu and click the **pin** next to it. The pin is an outline when it's unpinned, and fills in once it's pinned:



When you pin the extension, you will see the Hey Be Safe lockheart icon next to the puzzle piece. It will stay in your toolbar any time you're using your browser, one click away from your logins.

3. Sign in to the extension

Click the Hey Be Safe icon in your browser toolbar and sign in with the account you just created. Your safe syncs down to the extension automatically.

4. Fill in your passwords

Visit a site you sign in to and click the username or password box. The Hey Be Safe suggestion appears — pick your login and the fields fill in. When you sign up somewhere new, or change a password, Hey Be Safe offers to save it so it's there next time.

You're set up on your computer

That's the core loop: save and fill your passwords as you browse. When you're ready, each of these has its own short guide at heybesafe.com/support:

- **Use it on your phone** — install the app and turn on autofill: heybesafe.com/support/set-up-autofill-on-your-phone

- **Bring your old passwords over** — from Chrome or Google: heybesafe.com/support/switch-from-chrome
- **Share with people you trust** — create a family: heybesafe.com/support/create-a-family-and-invite-people
- **On a Mac** — unlock with your fingerprint: heybesafe.com/support/install-touch-id-on-mac

Need a hand?

Open the Hey Be Safe web app at **heybesafe.com/safe** and click the **? Help** button in the bottom-right corner to chat with an AI assistant who knows all about Hey Be Safe.

<https://heybesafe.com/support/how-do-i-use-hey-be-safe> · Full, always-current version online. Need help? heybesafe.com/ask